



SOUTHWEST HEALTHCARE SERVICES

Complete Healthcare Today. For a Better Tomorrow

2021 ANNUAL REPORT





FROM THE CEO

Dennis Goebel

To the Board of Directors and the leadership team, I would like to thank you for having me back as CEO of Southwest Healthcare Services. The community of Bowman and Bowman County feels like home and I have always felt this

community was going to thrive and compete for growth like no other small rural town because of the people who live here. We are competitive and want to be successful in all areas, in our schools, in our down-town businesses and in our churches. We keep our community clean and well organized with great leadership at the city and county levels as well as our Chamber, Parks and Rec, and our Economic Development. I have lived in a few small towns and Bowman feels prepared when opportunity presents itself.

Southwest Healthcare Services is a part of Bowman and Bowman County and reflects that desire to be competitive. We have a state-of-the-art facility and are now the largest, by bed capacity, Critical Access Hospital in North Dakota. The challenges we faced these past two years with COVID have been extremely trying on the staff at SWHC. We lost staff in key areas such as Nursing, Lab and Radiology to name a few. COVID burnout is a very real thing as we see across the country and healthcare, being at the tip of the sword, has seen a great deal of turnover. The Board of Directors, along with the providers and department heads, went through a strategic planning process for 2022-2025 with a focus on these challenges. The five major organizational goals that fall under each of the following pillars

2022 will have a lot of the same challenges as we have seen in the recent years with COVID and the same challenge of retaining and recruiting staff. In this report I will outline the accomplishments of last year and take a look at where we are seeing the greatest challenges and opportunities in the coming years.

SWHCS has had a very active year of recruitment. We had two providers join us in 2021 with Dr. Gard Adams and Dr. Roy Cordy both doing a great job for us. We saw Alli Engelhart, a long-term employee and Human Resource manager, leave us for another position outside of healthcare but were fortunate to have Mike Reddick join us as our new Human Resources Manager. We are also trying to replace a semi-retiring Clinical Laboratory Technician, Crystal Erickson. The Radiology department lost a technician, but we will be welcoming Caiden Goodman in July 2022 as a new employee and resident of Bowman. Respiratory Therapy hired a new Respiratory Therapist, Cheyenne Daniel, and she joined us in June 2022. We lost several CNAs, Housekeeping and Dietary Staff but have been able to replace most of the positions in those areas. Mike Snow will be joining us as Facilities Manager In-Training in late June 2022.

SWHS had some successes in 2021. We had a positive bottom line in 2021 and due to a little help from the Cares Act we were able to cover the losses associated with COVID with subsidies. We also had improved operational efficiencies by consolidating our census into contiguous space rather than spread throughout the building. This allowed us to decrease staffing ratios as it reduced time to and from call-lights.

Another area of operational improvement took place in Radiology. Unlike other facilities, we have been able to staff all our modalities, Ultrasound, Echocardiography, CT, DXA, Mammography and MRI with a consistent schedule of qualified and certified technologists. We sent Kathryn Yockim for ultrasound training in November of 2021 and is continuing that education with on-the-job training. Janel Bagley, the Radiology Manager, is trained in all modalities. SWHS also was able to bring therapies back under our umbrella. Jen Jahner and Darren Criswell were with RehabVisions prior to December of 2021 when they decided to return as employees

OUR GOALS

Strategic Planning

- 1. People:** Be the Employer of Choice - decrease employee turn-over and increase employee satisfaction through improving teamwork and interdepartmental communication.
- 2. Quality:** Provider of Choice - Improve each service line's Quality Measures as measured by departmental QA goals.
- 3. Service:** Demonstrate compassionate, personalized care in keeping with our Mission, Vision, and Values - Improve "Overall Satisfaction" in our Pinnacle Surveys to a rating greater than 4.5 out of 5 in 2022. In our HCAHPS rating of our hospital to be at 9 or better out of 10.
- 4. Growth:** Increase Market Share by promoting and expanding service lines - Increase volumes across all services lines.
- 5. Finance:** Achieve our exceed bottom line for 2022.

SEE CEO on next page

CEO continued

rather than contracted staff.

We added Erin Qualley to our Outpatient Nursing because of an increase in infusions taking place due to COVID and other reasons.

SWHS's biggest change in our operation was the change from a nursing home and a hospital to that of an expanded 35 bed Critical Access Hospital. This change in operations allows us to take care of our Long-Term Nursing Home patients in a lower cost setting but with the exact same level of care. Frontier Community Health Integration Project (FCHIP) allowed us to expand our 25 bed Critical Access Hospital (CAH) to have 35 licensed beds. These additional beds will be used to care for nursing home residents, offering all the same services and in the majority of the same beds under CAH reimbursement rather than nursing home reimbursement methodology. By doing this, we will reduce our losses by \$600,000 annually and also charge less for those that are at a higher level of care than we would have in the nursing home.

In addition to moving into the CAH Expansion Program we are adding Basic Care services. Basic Care is not a Medicare covered service but is covered by Medicaid, private pay and long-term care insurance. A Basic Care facility is similar to a nursing home, but for seniors whose medical needs are not as intense. North Dakota is the only state with basic care,

OUR LEADERS Administration



DENNIS GOEBEL | C.E.O.



AMANDA LOUGHMAN | C.F.O.



AMBER UMBREIT | C.N.O.

with 1,143 seniors currently residing in 65 basic care facilities that are supported by the state paying part of their room and board. We hope that this will help those residents in our service area that need help but are not currently eligible for nursing home care and cannot afford assisted living. We feel this is a critical need for our region. Amanda Loughman, our CFO, is in charge of Basic Care and will be presenting at the annual meeting.

With these and other changes in our operation we feel we can strengthen our financial standing and improve both the quality of care and the services we are offering the community.

In closing, I want to thank all of you that are a part of the Southwest Healthcare family! The staff has stepped up on many occasions and I am very appreciative of all that they do for us. I also want to thank the Board of Trustees and all of the SWHS supporters for utilizing our services and supporting us in other ways such as the annual Celebrity Waiter Event and through the support of the city sales tax in Bowman. Without your support, the challenges would be even greater, so once again, thank you for your past, present, and future support!

Sincerely,

Our Mission

Guided by Faith, we provide excellent care for those we are privileged to serve!

Our Vision

A unified family providing an exceptional and compassionate healthcare experience!

OUR LEADERS Department Heads

Amy Smyle
Home Health/ALF

Charlene Hansen
QI/Education/Risk

Kim Honeyman
Respiratory Therapy

Jodi Brewer
Laboratory

Jessica Erickson
Pharmacist

Lisa Knopp
Clinic

Melani Kline
Community Care

Maria Madrigal
Housekeeping

Mike Reddick
Human Resources

Janel Bagley
Radiology

Adelina Ortiz
Dietary

Tina Marmon
Business Office

Cole Benz
Marketing/PR

Jason Anderson
EMS

Barry Mason
Environmental Svcs.

Melissa Walby
Activities

Helen Lorge
IT Director

Jen Jahner
Rehab

Connie Schorsch
Central Supply

OUR AGENDA

June 8, 2022

Call to Order.....	Duane Bowman, Board Chair
Opening Prayer.....	Bowman Lutheran Ministry
Welcome & Introduction.....	Duane Bowman, Board Chair
Approval of 2021 Minutes (A.R.)	
Chair Report.....	Duane Bowman, Board Chair
Financial Report.....	Eide Baily, LLP
CEO Report.....	Dennis Goebel, CEO
• Basic Care.....	Amanda Loughman, CFO
• Nursing Update.....	Amber Umbreit, CNO
Sunrise Foundation.....	Sasha Ruggles, Sunrise Foundation Board Chair
Old Business.....	Duane Bowman, Board Chair
New Business	
Election of Board Members (A.R.).....	Duane Bowman, Board Chair
• Recognition.....	Dennis Goebel, CEO
• Terms Expiring.....	Duane Bowman (2 nd Term)
• Nominations.....	Duane Bowman, Board Chair
Benediction.....	Bowman Lutheran Ministry
Adjournment.....	Duane Bowman, Board Chair

DELEGATES

Lori Vail	Dan Peterson
Benji Schaaf	Chuck Whitney
Allison Engelhart	Debbie Patterson
Charlene Honeyman	Sara Bullis
Van Honeyman	Ptr. Chuck Johnson
Bruce Hagen	Pam Hestekin
Keith Kempenich	

* Some delegates may have been added after the printing of this booklet.

Our voting delegates come from the congregations of 13 area churches. The churches include **Bowman Lutheran, Lebanon Lutheran, Our Saviour's Lutheran, Bethany Lutheran, First Lutheran, Peace Lutheran, St. John's Lutheran, Bowman Assembly of God, Seventh Day Adventist, St. Charles Catholic, Bowman United Methodist, St. Mel's Catholic, and Pierce Congregational.** The delegates from these churches are the voting body of the annual meeting. Southwest Healthcare Services would like to thank you for your part with us.

2021 Minutes

20th Annual Meeting
May 25, 2021
Bowman Lutheran Church

Julie Lockert, Board Chairman, called the meeting to order at 5:30 pm. A quorum of delegates was present. Pastor Chuck Johnson provided the opening reflection and prayer.

Julie Lockert welcomed everyone to the 20th Annual Meeting of Southwest Healthcare Services (SWHS). Minutes of the 19th Annual Meeting were presented and reviewed. Motion to approve the minutes was made by Benji Schaaf, seconded by Agnes Kitzen. Motion carried.

Annual Reports

Julie Lockert, Board Chairman, reviewed the Chairman's Report. 2020 was a challenging year for Southwest Healthcare Services, and we were grateful that Robert Letson was able to lead during the COVID epidemic. Sadly, Bob passed in November due to COVID.

Julie went on to thank the staff for all of their resiliency through this last year. She especially wanted to thank Amber Umbreit, CNO, and Amanda Loughman, CFO, for their leadership after Robert's passing. Julie also took the time to thank the community for all of their support.

Renee Gravalin presented the 2020 financials. In 2020, SWHS had operating revenue of \$14,805,661 with expenses totaling (\$15,652,010). This came to an operating loss of (\$846,349) with a net loss of (\$402,174). Southwest Healthcare Service also received Payment Protection Funds in 2020, but the loan was not forgiven until 2021.

Dennis Goebel, CEO, started by giving an introduction of himself and his experience. Dennis then shared his vision for Southwest Healthcare Services and his plan to keep SWHS viable in the future. In the first year, Dennis hopes to reduce SWHS expenses by \$900,000 by reducing staffing, consolidating the nursing home, reducing contact staffing, and recruiting permanent physicians. In 2022, SWHS also start

the FCHIP program that will allow us to receive cost reimbursement for the ambulance and enable us to expand our hospital beds to 35. With this, we will be converting our nursing home beds into long-term hospital beds.

The residents and families will see no difference in care, but it should reduce our bed prices while allowing us to keep more of the profit. We are also looking into converting some of our nursing home beds into basic care beds.

Ron Palczewski, Chairperson of the Sunrise Foundation, started with the exciting news that they have exceeded over 3,000,000 in assets! Ron then gave a brief history and synopsis of Sunrise Foundation. Giving Hearts is one of Sunrise Foundations' biggest fundraisers for the year, and in 2021, Barbie, Foundation Director, was able to raise over \$48,000. Thank you for all of your support.

At the end of the reports, community members asked questions about basic care and financial questions.

New Business

Election of Board Members:

Julie Lockert, Dan Powell, and Shonda Schwartz Second term is expiring.

Chuck Whitney nominated Laurie Braaten to serve a term, seconded by Dan Peterson. Motion carried.

Benji Schaaf nominated Jordan Anderson to serve a term, seconded by Debbie Patterson. Motion carried.

Julie Lockert made three calls for other nominations from the floor.

Deb Patterson nominated Wendy Stuber to serve a term, seconded by Retia Freitag. Motion carried.

Pastor Renee Johnson provided a closing reflection and then led everyone in the Lord's Prayer.

Julie Lockert called for a motion to adjourn.

Motion to adjourn by Chuck Whitney, seconded by Roger Walter. Motion carried.

Meeting adjourned at 6:15 pm.

Minutes prepared and submitted by Allison Engelhart.

WHAT WE DO

2021 Services

HOSPITAL

Critical Access Hospital (CAH)
Stroke & Cardiac Care Certified
Inpatient & Outpatient Services
Swing Bed

- Skilled & Non-Skilled
 - Activities
 - Restorative Maintenance Therapy
- End of Life Care

Pharmacy

- Medication Review
- Sterile IV Medication Preparation
- Dosage Reviews

IV Infusion Therapy

Colonoscopy & Endoscopy

RADIOLOGY

General X-Ray

Computed Tomography

Ultrasound

3D Mammography

Bone Density Scanning

Body Composition Scanning

Magnetic Resonance Imaging

(Weekly)

Echocardiography (Specific

Wednesdays)

LABORATORY SERVICES

In-House Testing

Siemens EXL Analyzer

- General Chemistry
- Thyroid Testing
- PSA (prostate) Blood Testing
- Cardiac Profiles

- Therapeutic Drug Monitoring

- Vancomycin

Siemens 1000XS Analyzer

- Hematology
 - Complete Blood Counts (CBC)

Siemens CA-600 Analyzer

- Coagulation Studies
 - Prottime/INR
 - Coumadin/Warfarin Monitoring
 - D-Dimer

Opti CCA TS2 Analyzer

- Blood Gas Analyzer
 - Oxygen/pH Levels In The Blood

Alere Triage Meter

- BNP
 - Monitoring and/or Diagnostic
- Testing (Congestive Heart Failure)

Siemens DCA Advantage Analyzer

- A1C & Urine Microalbumin
 - Monitoring Diabetic Control

Siemens Status Analyzer

- Urinalysis Testing

Quick Kits

- Rapid Strep Test
- Rapid Influenza A & B Test
- Rapid COVID antigen Test
- Respiratory Syncytial Virus (RSV)
- Pregnancy Test
- Mononucleosis Test
- Drug Screening

Blood Bank

- O Positive, O Negative
- Fresh Frozen Plasma

Reference Labs

- Northern Plains Laboratory in Bismarck
- Under the Direction of Dr. Michael Laszewski

- North Dakota State Lab

The Lab also offers DOT & Non-DOT Drug and Alcohol Testing. Lab also Supervises the Southwest Healthcare Services Drug & Alcohol Testing for all Employees.

RESPIRATORY THERAPY

Spirometry

- Spirometers Are Used To Check the Condition of Your Lungs and How They are Functioning and to Diagnose Your Lung Problems.

Home Oxygen

(Accredited by The Compliance Team)

We Have Concentrators and Portable Units to Use for Supplementary Oxygen Therapy. The Concentrators Are Used to Give Supplementary Oxygen in the Patient's Home and the Portable Units Allow Patients to Leave Their Home to Perform Daily Tasks.

Nebulizers

(Accredited by The Compliance Team)

Nebulizers are Compressors Used to Deliver Your Inhaled Medications That Are Used for Lung and Breathing Complications.

Sleep Studies

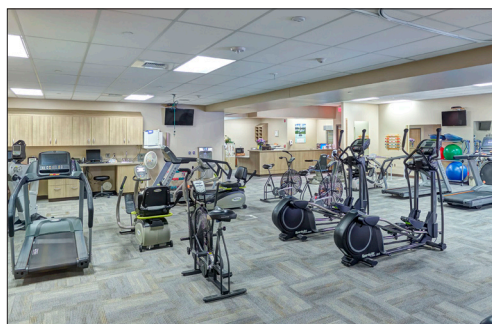
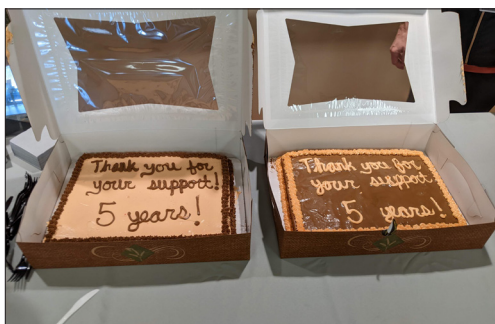
- ACHC Accredited Sleep Center

Oximetry

- Overnight Oximetry
- Six-Minute Walk
- Carbon Monoxide Testing

CARDIAC REHABILITATION

- Our Program Offers Focused Phase II and



Phase III Programs to Help Cardiology Patients to Improve Their Fitness Levels and Return to as Much of a Normal and Healthy Lifestyle as Possible.

- Cardiac Rehabilitation is a Medically Supervised Program That Can Help Each Patient Restore Their Optimal Health After a Heart Attack, Heart Surgery, Stable Angina, and Other Pre-Existing Cardiac Conditions That Have Caused Damage to the Heart Muscle.

CLINIC

- Family Health Care
- Women's Health Care
- Allergy Testing
- Sports Physicals
- Sports Medicine
- Skin Cancer Screening
- Free Breast Exams in October
- DOT Physicals
- Wellness Exams
- Pediatric Wellness Checks
- Free Blood Pressure Screenings
- Child & Adult Immunizations
- Diabetic Foot Care
- Concussion Testing
- Management of Acute & Chronic Illnesses
- Telepsychiatry
- Advanced Care Planning
- Hormone Testing
- Weight Loss Programs

VISITING SPECIALISTS

- OB/GYN (Dr. Thomas Arnold)
- Cardiology (Dr. Nicholas Mahr)
- Pediatrics (Dr. Amy Oksa)
- Orthopedics (Dr. Emmet McEleney)
- Endoscopies (Dr. Mark Peterson)

ASSISTED LIVING

Sunrise Village Assisted Living is a Combination of Independent Housing, Personalized Supportive Services, and Healthcare Designed to Respond to the Individual Needs of Those Who May Need Help With Activities of Daily Living (ADLs) But Do Not Need the Skilled Medical Care Provided in a Long Term Care Setting.

INDEPENDENT LIVING

Sunny Apartments

For the Elderly Individual Who Can Live Independently, We offer 11 Unfurnished Apartments Adjacent to the Long Term Care Facility. In Addition to Meals (Which Are Offered Daily), Housekeeping, Laundry Services, & Activities are Available.

LONG TERM CARE

- Skilled Nursing
- Activities
 - Independent & Group Programs
 - One-On-One Visitations
 - Community Service Projects
 - "Snoezelen" Multi Sensory Room
- Dietary Services
- Housekeeping
- Therapy Services
- Pastoral Care
- Social Services
- Laundry/Maintenance
- Beauty Shop

VISITING NURSE SERVICES

Visiting Nurse Services

- Nurses Provide Skilled Care to Individuals in Their Homes

Extended Care Nursing Services

- Nurses Provide Non-skilled Care to

Individuals As a Contracted Service With the Individual

Extended Care Home Health Aid Services

- Aides Provide Assistance with ADLs to Individuals As a Contracted Service

REHABILITATION THERAPY

- Pre & Post Surgical Rehabilitation
- Injury Prevention & Rehabilitation
- Modalities Such as Iontophoresis, Phonophoresis, Ultrasound, and Electric Stimulation
- Alternate Manual Techniques Such as Cupping & SASTM
- Lymphedema Treatment
- Custom Orthotics
- Bracing & Taping Techniques
- Pediatric Therapy
- Geriatric Therapy
- Mechanical Traction
- Occupational Therapy
- Speech Therapy
- Worksteps & Fit For Duty Screenings
- Functional Dry Needling

EMERGENCY AMBULANCE SERVICES

Level IV Trauma Certified

The Ambulance Service Provides

Emergency Transport Patients in

Bowman & Slope Counties and Also

Provides Interfacility Transfer Services to

Hospitals in North Dakota, Montana, and

South Dakota. We have a Mixed Staff of

Paramedics, AEMTs, EMTs, and EMRs to

Help Cover Our Large Service Area. The

Ambulance Staff Provides CPR Training For

the Staff and Community, and Both BLS &

ALS Training to Area Healthcare Providers.





BOARD OF DIRECTORS

Duane Bowman

On behalf of the Board of Directors, we are pleased to welcome you to the Southwest Healthcare Service's annual meeting. We appreciate your continued support. As board chair this past year and throughout my term on the board, we have seen many challenges, successes, and changes the past six years. I have strong confidence in the current Board of Directors and the team at Southwest Healthcare Services to continue moving the organization in a positive direction.

The year 2021 brought many challenges to rural healthcare systems and Southwest Healthcare Services was no different. COVID-19 continued to rear its ugly head resulting in hospital bed shortages and additional policy changes and mandates. Staffing shortages, especially in the nursing and aide areas, resulted in more contract workers and strain on the existing staff. However, successful organizations overcome challenges and come out stronger in the long run.

Dennis Goebel returned to SW Healthcare in April of 2021 as the new CEO. Dennis brought 25 years of fiscal, strategic, and operational leadership to the table to take on this challenging

healthcare industry. Dennis' strategic changes in areas such as F-CHIP, the Swing Bed conversion, implementation of a Basic Care unit, and the continuity of physician coverage have all had a positive impact on the bottom line while maintaining the quality of care that has come to be expected at SW Healthcare. A new strategic plan was implemented this past year along with new vision and mission statements.

The management, the staff, the board of directors, and the community have much to be proud of at SW Healthcare. Rural healthcare continues to be an ever complicated and challenging industry, but the staff, management and overall organization continue to be resilient. It's been an honor to serve on the board. Thank you to Dennis, the rest of the staff at SW Healthcare, and the board of directors for your hard work, your dedication, and your commitment of "A unified family providing an exceptional and compassionate healthcare experience."

Sincerely,
Duane Bowman, Board Chair

SWHS BOARD OF DIRECTORS

Duane Bowman (C)
Teran Doerr (VC)
Andrew Weiss (Sec.)

Laurie Braaten
Chanell Walby
Wendy Stuber

Jordan Anderson
Christine Peterson
Tami Gilbert

DAISY AWARD

For The Nurses

Congratulations to our 2022 DAISY Award Honoree! Wanda Henderson



*Wanda has shown care and compassion that few can rival! While tragedy struck a family at Southwest Healthcare Services, Wanda was there for support and comfort. Her compassion helped during a difficult time and was not unnoticed by her colleagues and the family affected.
Thank you Wanda!*



Southwest Healthcare Services recently began the DAISY Award program. The DAISY Award is an internationally-known award given to nurses who give great care and have touched the lives of a patient and their family. 2022's DAISY Award winner was Wanda Henderson



Our 2022 Nominees!

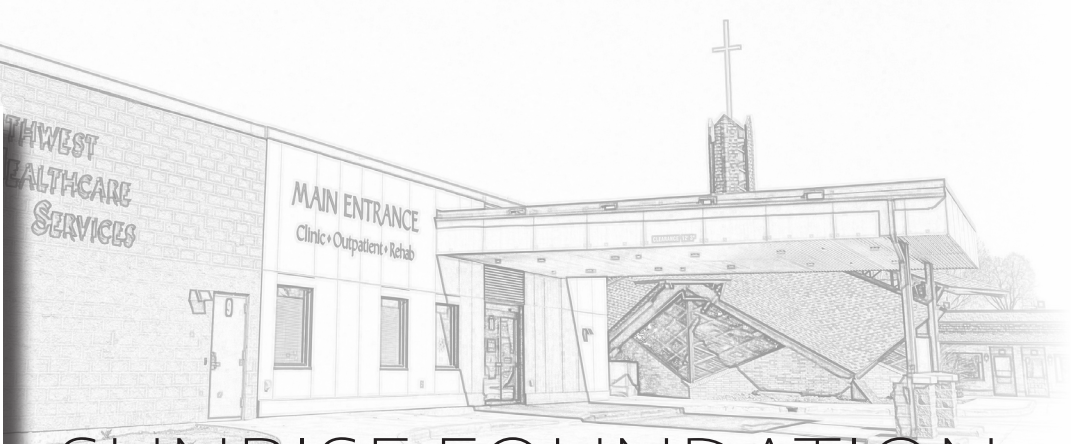
Erin Qualley, Wanda Henderson, Cosha Bechtold.

Thank A Nurse Today!
Share Your Story with a DAISY Nomination.

We are proud to partner with The DAISY Foundation to honor the compassionate care of our extraordinary nurses throughout the year. Nomination forms are available at Southwest Healthcare Services, or you can visit our website and submit a nomination online!

For More Information on the DAISY Award visit DaisyFoundation.org





SUNRISE FOUNDATION

Sasha Ruggles

As I look back on the history of the Sunrise Foundation, I wonder if the founders would have thought that the foundation would be worth \$3.6 million dollars in 2021. The Sunrise Foundation was incorporated in May of 1984 with a board of 10 people. In the 37 years of existence, many community members have served on the Foundation board. The Foundation has always had wonderful community support. The past year has presented some challenges, without a foundation director, as the board did our best to manage the affairs of the Foundation. Once again, we participated in Giving Hearts Day in February raising over \$40,000. We also served burgers in the park.

The mission of the Foundation is to provide financial assistance and support to any and all aspects of healthcare in our service area. The vision is

investing in healthcare for the future. The Sunrise Foundation remained true to the vision and mission with grants and scholarships to support healthcare within our community.

A grant, of \$24,000 was given to Southwest Healthcare. This grant was given to help with physician recruitment. The Foundation was also able to award scholarships to high school seniors that have plans to go into healthcare related fields. We were also able to give scholarships to college students currently in healthcare related fields, and lastly we were able to help current Southwest Healthcare employees with loan repayments.

The Foundation was able to award \$16,950 worth of scholarships and loan repayments in 2021.

Sasha Ruggles
Sunrise Foundation Board Chair

2022 Sunrise Foundation Board

Sasha Ruggles

Ila Kelner

Leah Benz

Wayne Nelson

Van Honeyman

Becky Brooks

Amy Smyle

Dustin Swanson

Caitlyn Hafner

Duane Bowman



THE NUMBERS

/ \$3.6 Million in Assets

/ \$40,000 raised from GHD

/ \$24,000 for Physician Recruitment

/ \$16,950 in scholarships & loan Repayment

OUR CARE TEAM

2021 Providers



Roy Cordy, MD

Dr. Cordy comes to Bowman after spending much of his career in Minnesota and eastern North Dakota. He earned his degree at Tuft's University School of Medicine. He's practiced primarily in rural medicine.



Chris Peterson, FNP

Chris Peterson earned her Bachelor of Science in Nursing at NDSU and earned her nurse practitioner degree at Pacific Lutheran in Tacoma, Wash. Chris can see a variety of patients with her practice here in Bowman.



Gard Adams, MD

Dr. Adams joined us in January. He is from Michigan where he earned his Medical Degree from the University of Michigan. Dr. Adams has experience in emergency medicine and sees patients in family practice.



Patty Gilbert, PA-C & L/ATC

Patty Gilbert earned her Bachelor of Science in Athletic Training from NDSU and completed the physician assistant program at the USD. Patty specializes in allergy treatment and sports medicine.



Jennifer Jahner, PT/DPT

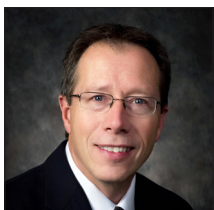
Jennifer earned her doctorate of physical therapy in Iowa from Des Moines University. She treats a multitude of illnesses and injuries. She's certified in functional dry needling and sound assisted soft tissue mobilization.



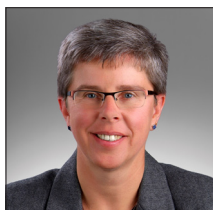
Darren Criswell DPT/CLT

Darren earned his bachelor's degree in exercise science and his doctorate of physical therapy from the University of Montana. He is a certified lymphedema therapist and also works on the sports medicine team.

VISITING SPECIALISTS



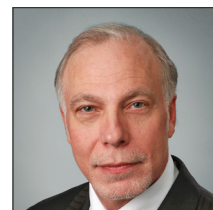
Thomas Arnold, MD
OB/GYN



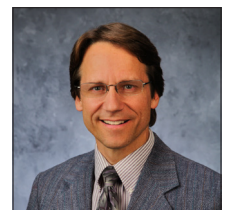
Amy Oksa, MD
Pediatrics



Emmitt McEleney, MD
Orthopedics



Nicholas Mahr, MD
Cardiology

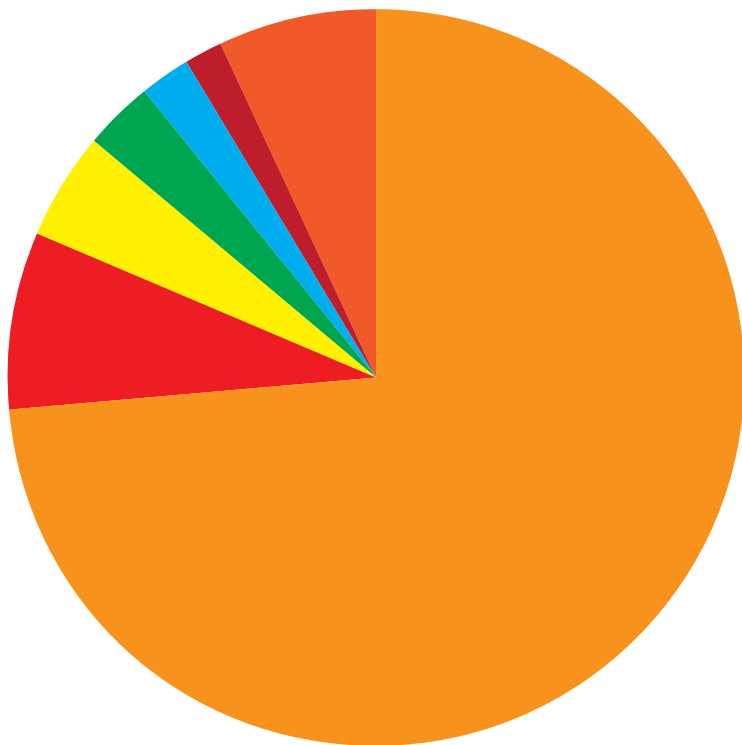


Mark Peterson, MD
Endoscopy

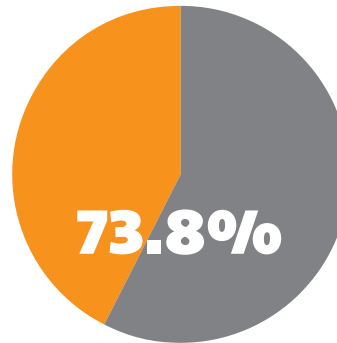
WHERE WE'RE FROM

Staff's Home Towns

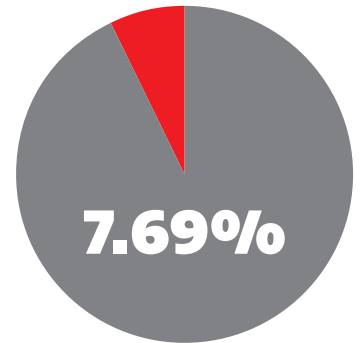
Southwest Healthcare Services provides excellent healthcare to the region. But it is also one of the top employers. Currently the staff totals 130 people. Our staff comes from all over the area including North Dakota, South Dakota, Montana and a couple that have come all the way from Florida and Alaska!



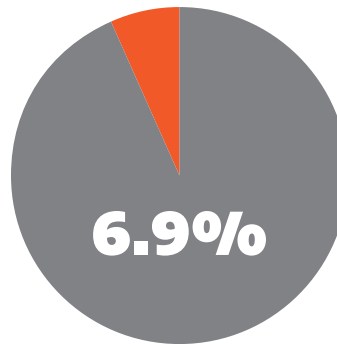
ALL STAFF



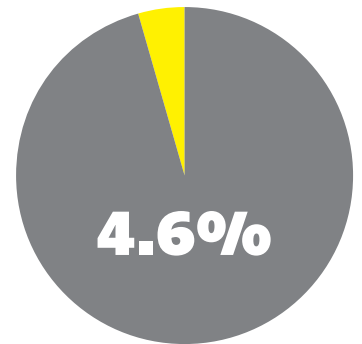
Bowman
96/130



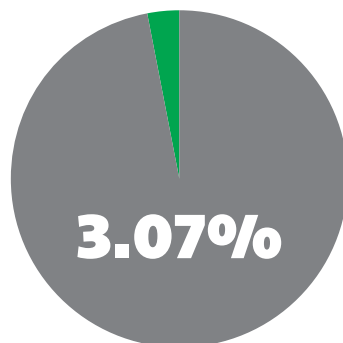
Scranton
10/130



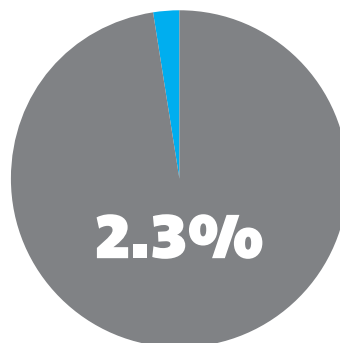
Other
9/130



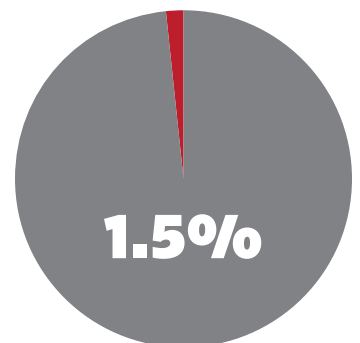
Hettinger
6/130



Rhame
4/130



Amidon
3/130



Reeder
2/130



COMMUNITY WELLNESS

2021 Community Health Improvement Report

Job shadow hosting students of different medical disciplines

Marketplace for Kids at Bowman County middle school

Sports Medicine services with the schools

Skin Cancer Screenings

Breast Exam Screenings

T4 (Tools, Trades, Torque, & Tech) educational event

As a Critical Access Hospital (CAH), we are required to report our community benefit activities (programs and services that provide treatment and/or promote health in response to identified community needs) to the Internal Revenue Service.

Southwest Healthcare Services defines community health improvement services as activities or programs carried out or supported for the express purpose of improving community health and are subsidized by Southwest Healthcare Services. Such services do not generate inpatient or outpatient revenue, although there may be a nominal patient fee or sliding scale fee for these services.

Listed are some examples of the programs Southwest Healthcare Services has provided to the community at large.



SOUTHWEST HEALTHCARE SERVICES

THE NUMBERS

2021 Financials

Southwest Healthcare Services

Balance Sheets – Assets

December 31, 2021 and 2020

	2021	2020
Assets		
Current Assets		
Cash and cash equivalents	\$ 3,381,168	\$ 4,645,778
Receivables		
Patient and resident	1,539,340	1,389,256
Estimated third-party payor settlements	-	421,000
Other	237,723	136,050
Pledges	-	13,984
Supplies	309,029	296,915
Prepaid expenses and other	112,729	56,440
Total current assets	5,579,989	6,959,423
Assets Limited as to Use		
By Board for expansion and replacement	1,363,543	1,114,764
Under loan agreement	529,402	393,417
Under health insurance trust	33,957	-
Total assets limited as to use	1,926,902	1,508,181
Property and Equipment, Net	27,423,429	29,540,728
Other Assets		
Receivable from Sunrise Foundation, Inc.	1,007,133	850,802
Long-term investments	217,039	199,686
Total other assets	1,224,172	1,050,488
Total assets	\$ 36,154,492	\$ 39,058,820

THE NUMBERS

2021 Financials

Southwest Healthcare Services
Balance Sheets – Liabilities and Net Assets
December 31, 2021 and 2020

	2021	2020
Liabilities and Net Assets		
Current Liabilities		
Current maturities of long-term debt	\$ 1,025,190	\$ 1,769,813
Accounts payable		
Trade	283,514	534,852
Estimated third-party payor settlements	164,000	-
Accrued expenses		
Salaries and wages	283,525	220,513
Paid time off	291,963	324,490
Interest	26,981	26,981
Payroll taxes and other	49,191	30,559
Refundable advances	627,272	2,998,100
Total current liabilities	2,751,636	5,905,308
Long-Term Debt, Less Current Maturities, and unamortized debt issuance costs of \$156,564 in 2021 and \$161,963 in 2020	25,784,919	27,279,424
Total liabilities	28,536,555	33,184,732
Net Assets		
Without donor restrictions	6,481,508	4,893,990
With donor restrictions	1,136,429	980,098
Total net assets	7,617,937	5,874,088
Total liabilities and net assets	\$ 36,154,492	\$ 39,058,820

THE NUMBERS

2021 Financials

Southwest Healthcare Services
Statements of Operations
Years Ended December 31, 2021 and 2020

	2021	2020
Revenues, Gains, and Other Support Without Donor Restrictions		
Patient and resident service revenue	\$ 11,983,324	\$ 12,675,489
Provider Relief Funds	2,035,893	1,013,867
Other revenue	1,296,743	1,116,305
Total revenues, gains, and other support	15,315,960	14,805,661
Expenses		
Salaries	6,451,253	6,217,052
Benefits and payroll taxes	1,193,975	1,204,166
Supplies and other	1,798,177	1,687,811
Purchased services	790,974	842,562
Professional fees	1,694,528	2,202,516
Rentals	163,219	169,407
Utilities	336,416	312,554
Interest	462,711	477,002
Depreciation	2,523,709	2,506,729
Bad debt	-	32,211
Total expenses	15,414,962	15,652,010
Operating Loss	(99,002)	(846,349)
Other Income		
Contributions without donor restrictions	11,135	58,280
Investment income	96,707	130,622
Other	78,996	79,456
Sale of nursing home bed licenses	120,000	-
Paycheck Protection Program loan forgiveness	1,231,700	-
Other income	1,538,538	268,358
Revenues in Excess of (Less Than) Expenses	1,439,536	(577,991)
Net Assets Released from Restrictions	14,000	27,187
Contributions for Long-Lived Assets	133,982	148,630
Change in Net Assets Without Donor Restrictions	\$ 1,587,518	\$ (402,174)

THE NUMBERS

2021 Financials

Southwest Healthcare Services
Statements of Changes in Net Assets
Years Ended December 31, 2021 and 2020

	2021	2020
Net Assets Without Donor Restrictions		
Revenues in excess of (less than) expenses	\$ 1,439,536	\$ (577,991)
Net assets released from restrictions	14,000	27,187
Contributions for long-lived assets	133,982	148,630
Change in net assets without donor restrictions	1,587,518	(402,174)
Net Assets With Donor Restrictions		
Restricted contributions	14,000	27,187
Change in receivable from Sunrise Foundation, Inc.	156,331	113,942
Net assets released from restrictions	(14,000)	(27,187)
Change in net assets with donor restrictions	156,331	113,942
Decrease in Net Assets	1,743,849	(288,232)
Net Assets, Beginning of Year	5,874,088	6,162,320
Net Assets, End of Year	\$ 7,617,937	\$ 5,874,088

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THE NUMBERS

2021 Financials

Southwest Healthcare Services
Statements of Cash Flows
Years Ended December 31, 2021 and 2020

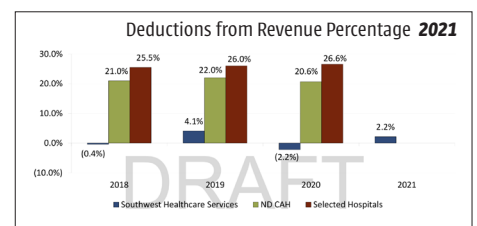
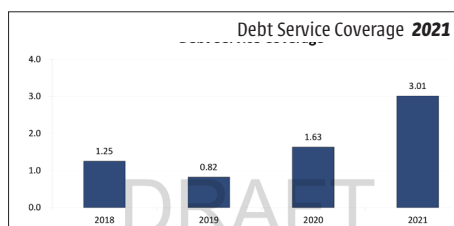
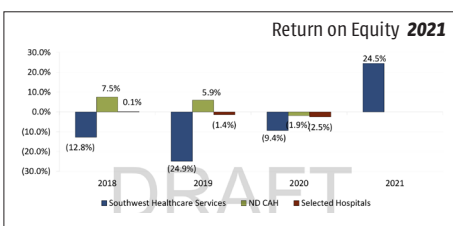
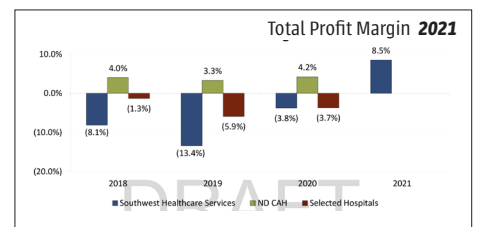
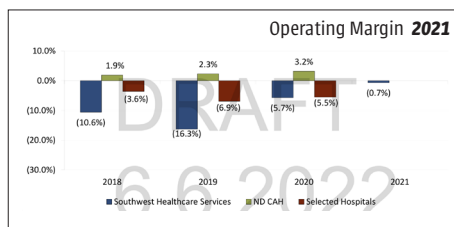
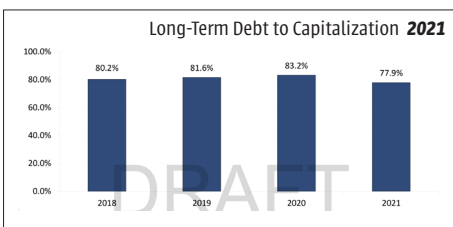
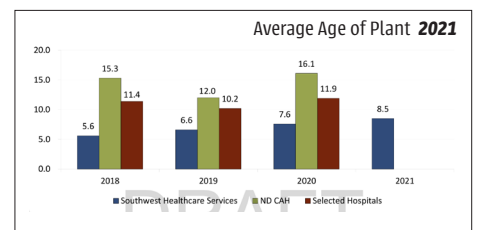
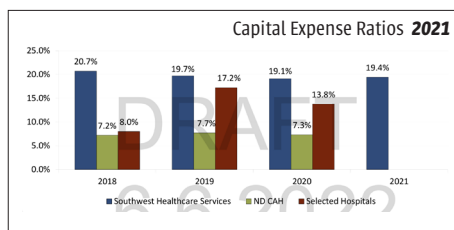
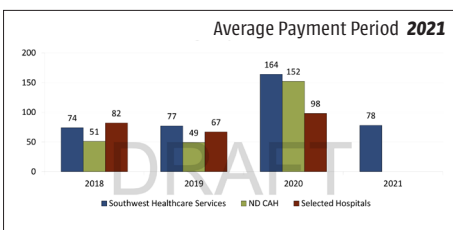
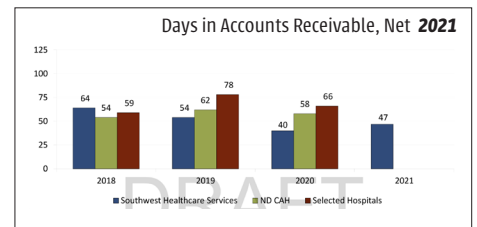
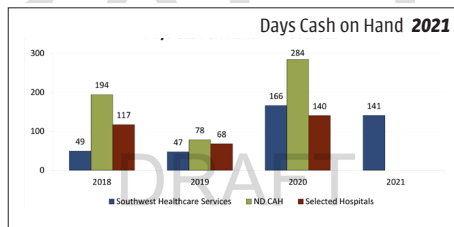
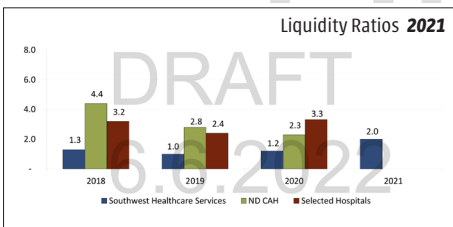
	2021	2020
Operating Activities		
Change in net assets	\$ 1,743,849	\$ (288,232)
Adjustments to reconcile change in net assets to net cash from operating activities		
Depreciation	2,523,709	2,506,729
Interest expense attributable to amortization of debt issuance costs	5,399	5,398
Provision for bad debts	-	32,211
Net realized and unrealized gains and losses on investments	(84,963)	(111,683)
Restricted contributions	(14,000)	(27,187)
Gain on disposal of property and equipment	(17,025)	(86,205)
Contributions for long-lived assets	(133,982)	(148,630)
Write-off of pledges receivable	13,984	-
Forgiveness of Paycheck Protection Program loan	(1,231,700)	-
Changes in assets and liabilities		
Receivables	(226,757)	401,923
Estimated third-party payor settlements	585,000	(692,000)
Supplies	(12,114)	(23,151)
Prepaid expenses	(56,289)	(16,706)
Accounts payable	(251,338)	(262,639)
Accrued expenses	49,117	(82,624)
Refundable advances	(2,370,828)	2,998,100
Net Cash From Operating Activities	522,062	4,205,304
Investing Activities		
Purchase and construction of property and equipment	(406,410)	(295,314)
Purchase of assets limited as to use	(415,009)	(118,137)
Sales and maturities of assets limited to use	235,754	25,000
Purchases of long-term investments	(1,914)	(433)
Decrease (increase) in note receivable	(25,000)	40,000
Proceeds from the sale of property and equipment	17,025	86,205
Net Cash Used For Investing Activities	(595,554)	(262,679)
Financing Activities		
Principal payments on long-term debt	(1,012,827)	(986,182)
Change in receivable from Sunrise Foundation, Inc.	(156,331)	(113,942)
Restricted contributions	14,000	27,187
Contributions for long-lived assets	133,982	148,630
Proceeds from issuance of long-term debt	-	1,231,700
Change in pledges receivable	-	6,138
Net Cash From (Used For) Financing Activities	(1,021,176)	313,531

THE NUMBERS

2021 Financials

Southwest Healthcare Services Statements of Cash Flows Years Ended December 31, 2021 and 2020

	2021	2020
Net Change in Cash, Cash Equivalents, and Restricted Cash	\$ (1,094,668)	\$ 4,256,156
Cash, Cash Equivalents, and Restricted Cash, Beginning of Year	5,039,195	783,039
Cash, Cash Equivalents, and Restricted Cash, End of Year	<u>\$ 3,944,527</u>	<u>\$ 5,039,195</u>
Cash and Cash Equivalents	\$ 3,381,168	\$ 4,645,778
Cash Restricted under Loan Agreements	529,402	393,417
Cash Restricted under Health Insurance Trust	33,957	-
Total cash, cash equivalent, and restricted cash	<u>\$ 3,944,527</u>	<u>\$ 5,039,195</u>
Supplemental Disclosure of Cash Flow Information		
Cash paid during the year for interest	<u>\$ 457,312</u>	<u>\$ 471,604</u>



THANK YOU

Southwest Healthcare Services would like to thank everyone for their continued support! Thank you to those who attended tonight's meeting, and thank you to our delegates for participating in tonight's meeting activities!